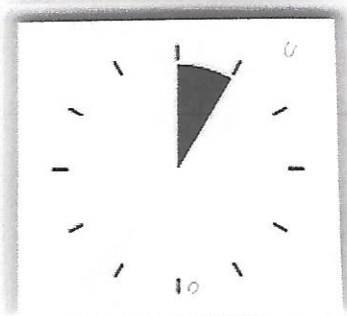
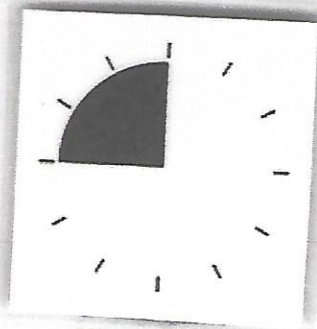
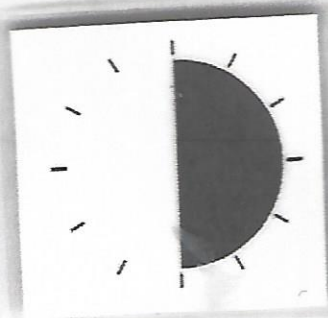
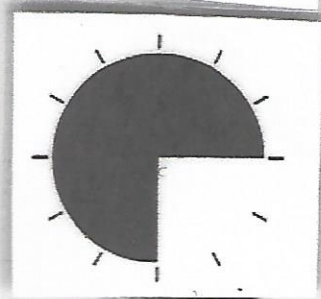
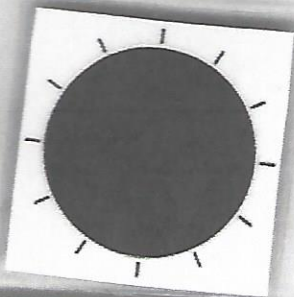


# How Long Will it Take to Solve the Problem?



# How Many People Does it Affect?



**Everyone**



**Big Group**



**Small Group**

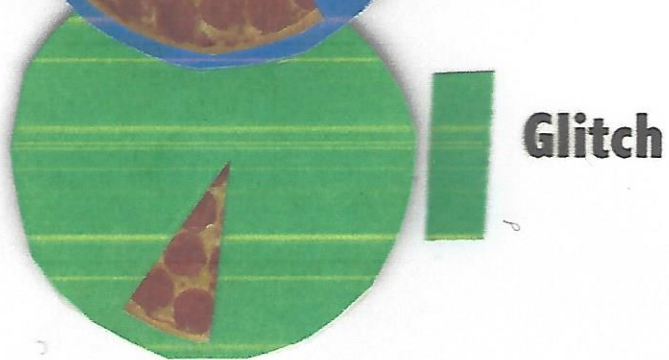
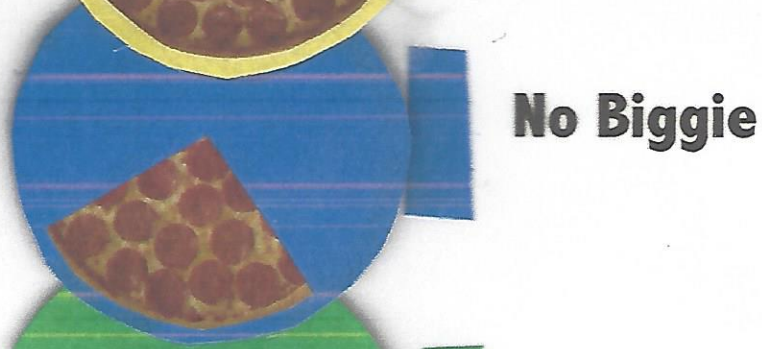
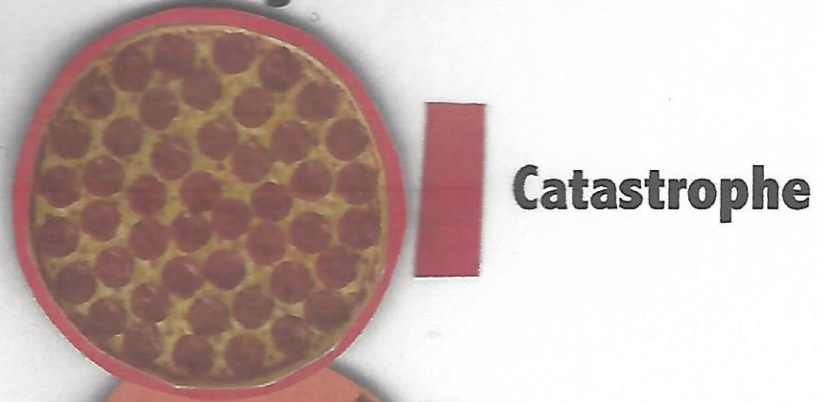


**2 people**

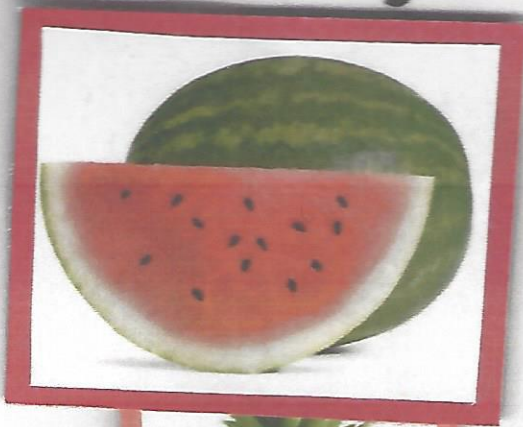


**1 person**

# How Big Is Your Problem?



# How Big Is Your Problem?



**Catastrophe**



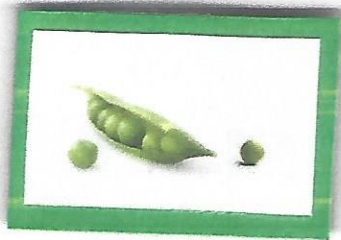
**Big Problem**



**Little Problem**



**No Biggie**



**Glitch**

# How are you Feeling?



**Out of Control!**



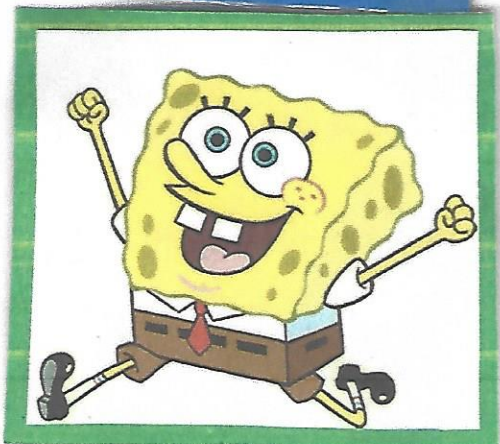
**Upset...**



**OK?**



**Good.**



**Great!**

# How are you Feeling?



**Out of Control!**



**Upset...**



**OK?**

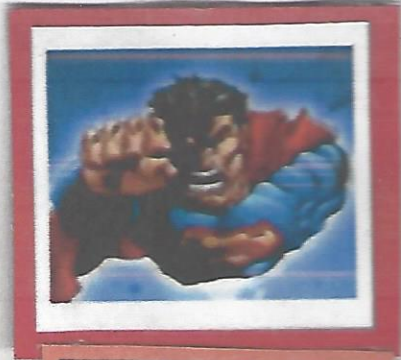


**Good.**



**Great!**

# How are you Feeling?



**I am not safe.**



**I am losing control.**



**I am not fully in control.**



**Things are ok.  
I can handle it**



**I feel super!**